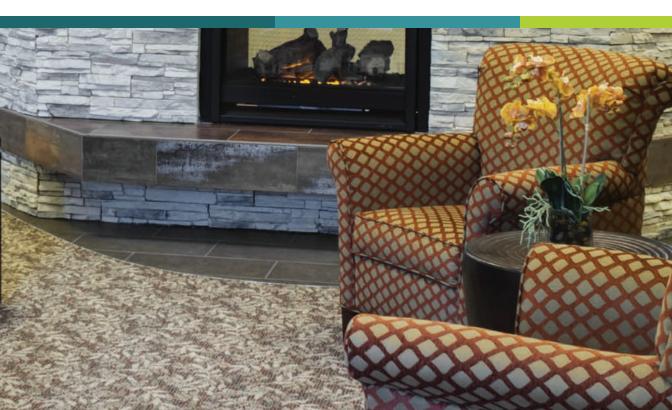




Healthy Carpets, Healthy Buildings[™]



We are experts in the following:

- Comprehensive Carpet Care Programs
- Simplified Spotting Systems
- Safe Work Practices
- Sustainable Chemistry
- Rapid Dry Times Less than 30 Minutes
- Easy Training
- Improved Appearance Levels
- Increased Carpet Lifecycle

whittoher

6

• Woolsafe[®] and Greenseal[®] Certified Chemical Formulations

Whittaker Smart Care® Trio

6

Smart Care TRIO

6

Residents of long-term care facilities thrive in surroundings that are clean, healthy, comfortable and safe. Resident satisfaction and the cleanliness of your facility are important to your success and a healthy bottom line. Guests and residents judge the image of your facility by the cleanliness of your area types, both hard surface floors and carpets. Cleaning professionals in long-term care (LTC) face the challenge of finding ways to clean efficiently and contain costs. These facilities include nursing homes, skilled nursing facilities, and assisted living communities.

There are many facets of an efficient and effective cleaning program in a long-term care facility, from

cleaning, to disinfecting, to infection prevention, to creating a "just like home" environment. Providing safe and clean living spaces can be challenging, but with intuitive cleaning systems and proper procedures, administrators and housekeeping staff can maintain patient, residents and guest areas with ease.

Whittaker's Smart Care[®] commercial carpet cleaning systems help create a bright, uniform appearance with minimal downtime. Low-moisture encapsulation is effective and easy to use, and it is the best method to prolong the time between disruptive restorative cleaning procedures.

Experience That Counts

Whittaker offers a wide variety of solutions to help maintain your carpet's appearance over time, while minimizing employee, resident and guest safety concerns.

- Low-residue chemistry helps eliminate common issues like sticky carpets, odors and reoccurring carpet stains.
- Areas are dry in less than 20 minutes. This rapid dry time reduces potential slip-and-fall injuries and risks associated with overly wet carpet, such as mold or mildew.
- Our sustainable chemical formulations are third-party certified. No chemical fumes, no carcinogens or other dangers to your residents or staff.
- There is no disruption to daily operation. The Smart Care[®] System is quiet, fast and effective.
- Low VOC cleaners won't trigger asthma or cause respiratory issues with residents and patients.
- Specialty carpet spotters are safe and effective for removing red food-dye stains, fruit juices, coffee, vomit, urine and odorcausing contaminants. All spotters have a neutral pH and they are fragrance free.

Easy to Use

The Whittaker Smart Care[®] System takes into consideration employee turnover by removing complex training, ensuring worker safety, and eliminating potential asset damage related to other cleaning methods. The innovative chemistry is safe, the triple cylindrical brushes remove embedded soil, and the encapsulation methodology is approved by the leading manufacturers of commercial carpet. There is no need for specially trained carpet care technicians. Housekeepers and maintenance staff can easily be trained in minutes to use the Smart Care[®] System.



Four Cornerstones of Successful Carpet Maintenance

Whittaker's comprehensive approach provides a cost-effective carpet maintenance program. Our integrated four-step process prevents the buildup of sticky chemical residues and soil, protecting the life cycle of the carpet and improving the appearance.

1 Preventive Maintenance

Stop dirt at the door with walk-off mats at all entrances and hard-to-soft transition points. Since 85% of soil is tracked in on the feet of building visitors and occupants, high-performing mats are necessary to reduce cleaning costs and soil in buildings.



Frequent vacuuming of high-traffic areas will remove 80-90% of dry soil accumulation. For random spots and stains that deteriorate the facility's appearance, our CARPET ROAMER[®] and CRYSTAL SPOTTER[®] simplify the process with a universal carpet spotter that removes 95% of spots before they become permanently embedded in the carpet. This intuitive spotting system is fast and easy to use.

3 Interim Maintenance

Whittaker's low-moisture cleaning technology is designed to maintain consistent appearance levels extend carpet life cycles and create a healthier indoor environment. Triple counterrotating cylindrical brushes specific to your carpet style or construction safely agitate carpet fibers and lift the pile while "green" chemistry encapsulates embedded soil. Using the Smart Care® System allows a facility to easily increase cleaning frequencies and perform mill-recommended, low-moisture pile lifting at every cleaning interval.

Restorative Maintenance

As a part of Whittaker's comprehensive Smart Care[®] Carpet System, hot water extraction is recommended every 12-24 months. This frequency rate depends on inclement weather, foot traffic and soil loads.



Sustainability Statement

At Whittaker, we believe our uncompromising commitment to environmental sustainability enhances our corporate mission of over 30 years: to promote industry innovation, worker and occupant safety, and sustainable cleaning systems. Our third-party verified products and systems meet the stringent requirements for the leading standard-setting organizations in our industry. Our green products and systems are the result of a collaborative effort, with extensive research and development, to promote sustainable environments for our customers, our community and our planet.

Industry Affiliations and Certifications

















R E Whittaker Co. 302 S. Croton Avenue New Castle, PA 16101 USA

Phone: 800.422.7686 www.whittakersystem.com